

OEMS

OFFICE OF EMERGENCY
MEDICAL SERVICES

Bureau for Public Health

West Virginia Department of
Health and Human Resources



Medical Command Call Identifier Lookup

Purpose: To provide field staff with a quick and easy way of retrieving the Medical Command Call identifier for a Medical Command Call, so they could use this to enter into the run sheet, to link the Medical Command system to the run sheet.

Scope: The Medical Command System only records the provider ID (i.e. the WV Number) of the tech who is placing the call. Therefore, the tech can use the lookup system to see the calls he or she has placed to Medical Command, but not all calls for which he or she worked. The Tech must log in using his or her CIS credentials, and provide a date range for the call.

Location: The Medical Command Call Identifier Lookup is located at <https://www.wvoems.org/medical-direction/medical-command/medcomnumlookup>, but you can navigate to it from the wvoems.org homepage.

Getting to the page from the homepage

1. Go to www.wvoems.org
2. Click on Medical Direction
3. Click on Medical Command
4. At the bottom of the page, under "See Also" click "MedcomNumLookup"

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Medical Director,
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Welcome

[June's Director's Message, OEMS' Monthly Newsletter](#)

[Guideline: Sports Medicine EMS Coverage](#)

WV OEMS honors the following people who have dedicated 20 years or more of EMS service to the citizens of the state of West Virginia. Thank you for your

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Trauma Phone: (304) 538-7124

EMS - Medical Direction

The West Virginia Office of Emergency Medical Services provides a Medical Direction System for the state EMS providers and the citizens they serve.

Protocols
Statewide EMS Protocols
[See More](#)

Scope of Practice
Information concerning scope of practice of certification types.
[See More](#)

Medical Command
Details about the WV Medical Command System.
[See More](#)

Regional Medical Directors
Information about the Regional Medical Directors
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Communications

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- Answering simple questions from field providers
- Ordering medications or procedures for patients
- Coordinating Aero Medical Evacuation
- Routing STEMI, CVA and Trauma patients to the appropriate facilities
- Collecting Data
- Insuring adherence to WVOEMS protocols
- Completing documentation regarding patient care for quality improvement processes.

Medical Coordination Center also maintains the "One-call lines" for the perinatal partnership arranging transfers of neonates and or mothers in need of a tertiary care center.

Additionally, the Medical Coordination Center provides continuous monitoring of the state's radio system. In the event a problem occurs within the system, a radio technician responsible for the particular area is dispatched.

The regional Medical Commands are a great asset to the EMS system in West Virginia.

[View the map](#) to find the nearest medical command (MEDCOM) center.

See Also

- [Medical Command Map](#)
- [MedCom](#)
- [MedcomNumLookup](#)

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Logging In

Provide your CIS username and password and click “login”

The Search Screen

The search screen has several components

A. Start Date and Time- Use these boxes to enter the starting date (and the optional time) from which to search for calls.

B. End Date and Time – Use these boxes to enter the ending date (and the optional time) to which to search for calls

C. Click the search button when you have entered the date range to search

D. Your search results will be here.

Entering Dates

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Call ID Search
Look up the Med Com Call ID for calls you reported to med com. Use the Start Date/Time and End Date/Time boxes to provide a date range for the search.

Start Date: Start Time:
End Date: End Time:

June 2015

Su	Mo	Tu	We	Th	Fr	Sa
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30				

Call ID | Agency | MedCom | Complaint

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Using the calendar

To make entering dates easier, a popup calendar will appear when you click inside the Start Date or End Date boxes. To use the popup calendar, click the date you want to select. To move to the next month, click the right-facing arrow to the right of the month name. To move to the previous month, click on the left-facing arrow to the left of the month name.

Direct Entry

You do not have to use the calendar control to enter the data. You can just type the date in month/day/year format.

Entering Time

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Call ID Search
Look up the Med Com Call ID for calls you reported to med com. Use the Start Date/Time and End Date/Time boxes to provide a date range for the search.

Start Date: Start Time:
End Date: End Time:

12 : 51

Call Date

Using the Clock

To entering time easier, a popup clock will appear when you click on inside the start time or end time boxes. To use the popup clock, you first click on the hour. Please note that the clock displays all 24 hours in a day in military format, with midnight listed as "00" and noon listed as "12."

After entering the hour, another clock will pop up with the minutes from 00 to 59. Click on the minute.

Direct Entry

You do not have to use the clock control to enter the time. You can just type in the time, in military format.

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Call ID Search
Look up the Med Com Call ID for calls you reported to med com. Use the Start Date/Time and End Date/Time boxes to provide a date range for the search.

Start Date: Start Time:
End Date: End Time:

12 : 52

Call Date

Search

Click the search button once you have entered the date/time range to search for calls.

Note

The system will display an error message if the end date and time is before the start date and time, the starting or ending date and times are in the future, or there are more than 48 hours separating the starting date and time from the ending date and time.

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Call ID Search
Look up the Med Com Call ID for calls you reported to med com. Use the Start Date/Time and End Date/Time boxes to provide a date range for the search.

Start Date: 06/18/2015 Start Time:
End Date: 06/22/2015 End Time:

Call ID	Agency	MedCom	Call Date	Pt Desc	Complaint
999252	Charleston Fire Department	CAMC	6/20/2015 5:34:00 PM	30 yo male	Medical
999322	Charleston Fire Department	CAMC	6/20/2015 3:19:00 PM	30 yo male	Medical
999114	Charleston Fire Department	CAMC	6/20/2015 1:37:00 PM	70 yo male	Trauma
999256	Charleston Fire Department	CAMC	6/20/2015 11:23:00 AM	65 yo fem	Medical
999196	Charleston Fire Department	CAMC	6/20/2015 9:18:00 AM	62 yo fem	Medical
899199	Charleston Fire Department	CAMC	6/20/2015 8:19:00 AM	48 yo male	Medical
999037	Charleston Fire Department	CAMC	6/20/2015 6:43:00 AM	90 yo fem	Medical
198846	Charleston Fire Department	CAMC	6/20/2015 12:11:00 AM	59 yo fem	Medical
998730	Charleston Fire Department	CAMC	6/19/2015 10:46:00 PM	52 yo male	Medical
998838	Charleston Fire Department	CAMC	6/19/2015 7:51:00 PM	49 yo male	Medical
998828	Charleston Fire Department	CAMC	6/19/2015 7:09:00 PM	52 yo male	Medical
898628	Charleston Fire Department	CAMC	6/19/2015 2:09:00 PM	37 yo fem	Trauma
998536	Charleston Fire Department	CAMC	6/19/2015 11:57:00 AM	45 yo fem	Medical

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Output

The system will display all calls that have you listed as the provider (i.e. the person who had communicated to Medical Command.) that fall between the start and ending dates in a table below the search button. The Call ID column has the Medical Command call number.

To aid in locating specific call, the look up screen provides call date and time, along with some basic call information such as patient age, sex, and complaint type. In addition, the look up screen provides the agency, since some techs may work for more than one agency.